

Teleware's cloud-based solution provides a cost-effective and flexible way of enabling Teams to Teams call recording. Policy based recording is applied at user level, meaning that all calls to and from that Microsoft Teams user will be recorded and stored securely.

FEATURES

- Fully managed, native Azure Software-as-a-Service
- Easy to implement with no hardware or software footprint
- Target specific meetings based on the meeting organiser and/or a specific keyword in the subject line of a meeting
- Data stored securely in a choice of more than 15 Azure data centres, to help comply with data sovereignty requirements
- Recording restriction by meeting organiser and keyword in the subject line of a meeting
- Natively records audio, video and screen sharing
- Instantly scale, no delay in growing your business
- Target recordings by Call Queue or DNS
- Selective recording by targeting specific call scenarios
- Meets GDPR and MiFID II regulations
- Microsoft compliance recording partner
- 4 x compression, providing more space for recordings

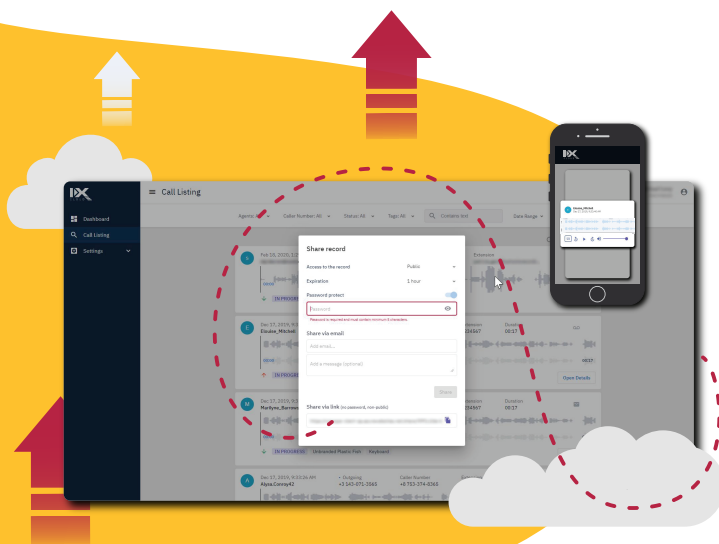
Data security at rest by multi-level encryption

- Roles-based access control
- Two-factor authentication



Securely share recordings internally or externally with password-protected expiring link

Calls are digitally signed for tamper-proofing and validation



Stereo recording for enhanced transcription accuracy and speaker identification

Transcription using next-gen speech to text technology for highest accuracy

Enhanced services, including transcription (available), sentiment analysis (coming soon) and further machine-learning based predictive analytics (coming soon)

